

Maxon Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version:	Maxon App 2026+
Report Date:	March 2026
Product Description:	Locally installed license management application for Maxon products (Cinema 4D, ZBrush, Redshift, Red Giant, and others). Manages subscriptions, perpetual licenses, and product installations on Windows and macOS.
Contact Information:	Maxon Computer Inc. www.maxon.net supportmail@maxon.net
Notes:	Maxon App is a proprietary desktop license management application built with a custom UI engine. It does not implement standard platform accessibility APIs (MSAA, UI Automation, NSAccessibility). Evaluation was performed via manual testing based on product knowledge and the published Maxon App user guide.
Evaluation Methods Used:	Manual testing based on general product knowledge, review of the Maxon App online user guide (help.maxon.net/mxa/en-us/), and reference to the Maxon conformance certifications page (maxon.net/en/maxon-certification/conformance-certifications-vpat-maxon-app).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0 (WCAG 2.0) https://www.w3.org/TR/2008/REC-WCAG20-20081211	Level A: Yes Level AA: Yes Level AAA: Yes
Web Content Accessibility Guidelines 2.1 (WCAG 2.1) https://www.w3.org/TR/WCAG21	Level A: Yes Level AA: Yes Level AAA: Yes
Web Content Accessibility Guidelines 2.2 (WCAG 2.2) https://www.w3.org/TR/WCAG22/	Level A: Yes Level AA: Yes Level AAA: Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 https://www.access-board.gov/ict/	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Clause 9 - Web; Clauses 10.1-10.4 of Clause 10 - Non-Web documents; Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software; Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508: Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing; Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology.

Table 1: Success Criteria, Level A

Notes: Maxon App is a desktop license management application. Web/document criteria are marked Not Applicable. Software criteria are evaluated as applicable.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) EN 301 549: 9.1.1.1, 10.1.1.1, 11.1.1.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Some features are accessible only via non-text input, but all UI icons and controls include tooltips with text descriptions. The Maxon App displays product names, version numbers, and license status as readable text throughout the interface. Electronic Docs: Online documentation uses text equivalents for images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) EN 301 549: 9.1.2.1, 10.1.2.1, 11.1.2.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not include prerecorded audio-only or video-only content within the application itself.
1.2.2 Captions (Prerecorded) (Level A) EN 301 549: 9.1.2.2, 10.1.2.2, 11.1.2.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not include prerecorded synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) EN 301 549: 9.1.2.3, 10.1.2.3, 11.1.2.3.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not include prerecorded synchronized media within the application.
1.3.1 Info and Relationships (Level A)	Not Applicable	Maxon App is a locally installed desktop license management

EN 301 549: 9.1.3.1, 10.1.3.1, 11.1.3.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3		application. Web-based structure/relationships criteria do not apply to the software UI.
1.3.2 Meaningful Sequence (Level A) EN 301 549: 9.1.3.2, 10.1.3.2, 11.1.3.2.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App is a locally installed desktop application. Web-based meaningful sequence criteria do not apply.
1.3.3 Sensory Characteristics (Level A) EN 301 549: 9.1.3.3, 10.1.3.3, 11.1.3.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Information conveyed via color also includes a hover-over tooltip. Instructions do not rely solely on sensory characteristics such as shape, size, visual location, or sound. UI elements use text labels in addition to visual cues. Docs: Documentation uses text labels rather than shape or color alone.
1.4.1 Use of Color (Level A) EN 301 549: 9.1.4.1, 10.1.4.1, 11.1.4.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Color is not used as the sole means of conveying information. License states, product availability, and UI elements use additional visual indicators beyond color alone. Active and inactive product licenses are distinguishable by both color and text status labels.
1.4.2 Audio Control (Level A) EN 301 549: 9.1.4.2, 10.1.4.2, 11.1.4.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not play audio that starts automatically.
2.1.1 Keyboard (Level A) EN 301 549: 9.2.1.1, 10.2.1.1, 11.2.1.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Does Not Support	Software: Clickable buttons and interface elements in Maxon App are not accessible via keyboard navigation. The application requires mouse input to operate its primary functions including license activation, product management, and settings.
2.1.2 No Keyboard Trap (Level A) EN 301 549: 9.2.1.2, 10.2.1.2, 11.2.1.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Does Not Support	Software: Because clickable buttons are not accessible via keyboard, standard keyboard navigation and focus management throughout the application is not supported.
2.1.4 Character Key Shortcuts (Level A - WCAG 2.1/2.2)	Not Applicable	Maxon App does not implement single-character key shortcuts.
2.2.1 Timing Adjustable (Level A) EN 301 549: 9.2.2.1, 10.2.2.1, 11.2.2.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not impose time limits on licensed user interactions. The free trial is limited in time.
2.2.2 Pause, Stop, Hide (Level A) EN 301 549: 9.2.2.2, 10.2.2.2, 11.2.2.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not contain moving, blinking, or auto-updating content that runs for more than 5 seconds.
2.3.1 Three Flashes or Below Threshold (Level A) EN 301 549: 9.2.3.1, 10.2.3.1, 11.2.3.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not contain content that flashes more than three times per second.

2.4.1 Bypass Blocks (Level A) EN 301 549: 9.2.4.1, 10.2.4.1, 11.2.4.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	This criterion does not apply to non-web desktop software.
2.4.2 Page Titled (Level A) EN 301 549: 9.2.4.2, 10.2.4.2, 11.2.4.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	This criterion does not apply to non-web desktop software.
2.4.3 Focus Order (Level A) EN 301 549: 9.2.4.3, 10.2.4.3, 11.2.4.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	This criterion applies to web and sequential navigation contexts. Maxon App does not support keyboard navigation, making focus order not applicable.
2.4.4 Link Purpose (In Context) (Level A) EN 301 549: 9.2.4.4, 10.2.4.4, 11.2.4.4, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App is a locally installed application without navigational hyperlinks as the primary UI model.
2.5.1 Pointer Gestures (Level A - WCAG 2.1/2.2)	Supports	Software: All operations in Maxon App can be performed with single-pointer (single-click) actions. No multi-point or path-based gestures are required to operate the application.
2.5.2 Pointer Cancellation (Level A - WCAG 2.1/2.2)	Supports	Software: Click-and-release actions are used. Users can move the pointer off a button before releasing to cancel unintended activations.
2.5.3 Label in Name (Level A - WCAG 2.1/2.2)	Supports	Software: Visible text labels on UI controls match the accessible name. Product names, license types, and button labels are consistent between visual display and accessible text.
2.5.4 Motion Actuation (Level A - WCAG 2.1/2.2)	Not Applicable	Maxon App does not use device motion or user physical movement as input.
3.1.1 Language of Page (Level A) EN 301 549: 9.3.1.1, 10.3.1.1, 11.3.1.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Does Not Support	Software: Maxon App does not expose an accessibility API or compatibility with screen readers, so programmatic language identification is not supported. The application interface is displayed in the OS language where available.
3.2.1 On Focus (Level A) EN 301 549: 9.3.2.1, 10.3.2.1, 11.3.2.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Hovering over controls displays tooltips without initiating unexpected actions or context changes.
3.2.2 On Input (Level A) EN 301 549: 9.3.2.2, 10.3.2.2, 11.3.2.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Changing settings in Maxon App does not cause unexpected context changes. License activations and product management actions are completed on explicit user confirmation (button click).
3.2.6 Consistent Help (Level A - WCAG 2.2 only)	Supports	Software: Help is accessible consistently from the same location. The application links to the online user

		guide (help.maxon.net/mxa/en-us/) consistently throughout the interface.
3.3.1 Error Identification (Level A) EN 301 549: 9.3.3.1, 10.3.3.1, 11.3.3.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: When input errors occur (e.g., incorrect serial number, invalid login credentials), Maxon App displays a dialog or message describing the error. Error messages are presented as text notifications.
3.3.2 Labels or Instructions (Level A) EN 301 549: 9.3.3.2, 10.3.3.2, 11.3.3.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: All input fields and buttons in Maxon App are labeled. The license activation fields display placeholder text and labels indicating required format. Tooltips provide additional context on hover.
3.3.7 Redundant Entry (Level A - WCAG 2.2 only)	Not Applicable	Maxon App does not require users to re-enter information already provided within the same session context during normal license management workflows.
4.1.1 Parsing (Level A) Always 'Supports' per September 2023 WCAG errata EN 301 549: 9.4.1.1, 10.4.1.1, 11.4.1.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Per the September 2023 WCAG 2.0 and 2.1 errata update, this criterion is considered always satisfied. The criterion is obsolete in WCAG 2.2.
4.1.2 Name, Role, Value (Level A) EN 301 549: 9.4.1.2, 10.4.1.2, 11.4.1.2.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Software: Maxon App does not expose a standard accessibility API (e.g., Microsoft UI Automation, Apple Accessibility). UI elements are rendered via a proprietary engine. Screen readers cannot programmatically determine name, role, or value of Maxon App UI components.

Table 2: Success Criteria, Level AA

Notes: Additional WCAG 2.1/2.2 criteria are included where applicable.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) EN 301 549: 9.1.2.4, 10.1.2.4, 11.1.2.4, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not include live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA) EN 301 549: 9.1.2.5, 10.1.2.5, 11.1.2.5, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not include prerecorded synchronized media.
1.3.4 Orientation (Level AA - WCAG 2.1/2.2)	Not Applicable	Maxon App is a desktop application and does not lock to a specific screen orientation.
1.3.5 Identify Input Purpose (Level AA - WCAG 2.1/2.2)	Not Applicable	Maxon App input fields are application-specific (license keys, account

		credentials) and do not correspond to personal data input purposes as defined in WCAG autocomplete tokens.
1.4.3 Contrast (Minimum) (Level AA) EN 301 549: 9.1.4.3, 10.1.4.3, 11.1.4.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Maxon App UI text elements meet minimum contrast requirements. The interface provides sufficient contrast for text labels against backgrounds for primary content areas.
1.4.4 Resize Text (Level AA) EN 301 549: 9.1.4.4, 10.1.4.4, 11.1.4.4.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Does Not Support	Software: Zoom functionality does not increase text size within the Maxon App interface. The application does not provide internal text scaling controls.
1.4.5 Images of Text (Level AA) EN 301 549: 9.1.4.5, 10.1.4.5, 11.1.4.5.1, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App uses rendered text for UI labels and product names rather than images of text.
1.4.10 Reflow (Level AA - WCAG 2.1/2.2)	Not Applicable	This criterion applies to web content. Maxon App is a desktop application and does not reflow content for mobile/zoom viewports.
1.4.11 Non-text Contrast (Level AA - WCAG 2.1/2.2)	Supports	Software: UI controls (buttons, icons, separators) have sufficient visual contrast against their backgrounds. Active and inactive states are distinguishable. The interface provides clear delineation of UI components.
1.4.12 Text Spacing (Level AA - WCAG 2.1/2.2)	Not Applicable	Maxon App is a desktop application; text spacing overrides via OS or browser do not apply to the application rendering engine.
1.4.13 Content on Hover or Focus (Level AA - WCAG 2.1/2.2)	Supports	Software: Tooltips appear on hover and remain visible while the pointer remains on the control. Tooltips can be dismissed by moving the pointer away. Tooltip content does not permanently obscure other content.
2.4.5 Multiple Ways (Level AA) EN 301 549: 9.2.4.5, 10.2.4.5, 11.2.4.5, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	This criterion does not apply to non-web desktop software.
2.4.6 Headings and Labels (Level AA) EN 301 549: 9.2.4.6, 10.2.4.6, 11.2.4.6, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Maxon App sections (Products, Account, Settings, Support) use descriptive labels. The navigation panel uses clear section labels that describe the purpose of each area of the application.
2.4.7 Focus Visible (Level AA) EN 301 549: 9.2.4.7, 10.2.4.7, 11.2.4.7, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Software is not keyboard navigable. Keyboard focus visibility does not apply since the application does not support keyboard navigation.
2.4.11 Focus Not Obscured (Minimum) (Level AA - WCAG 2.2 only)	Not Applicable	Not applicable as Maxon App does not support keyboard navigation.

2.5.7 Dragging Movements (Level AA - WCAG 2.2 only)	Supports	Software: Maxon App does not rely on dragging movements for any primary functionality. All operations are performed via single click actions.
2.5.8 Target Size (Minimum) (Level AA - WCAG 2.2 only)	Supports	Software: UI buttons and controls in Maxon App meet minimum target size requirements. Buttons are sized for standard mouse interaction without requiring precise pointer positioning.
3.1.2 Language of Parts (Level AA) EN 301 549: 9.3.1.2, 10.3.1.2, 11.3.1.2, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Does Not Support	Software: No accessibility API or compatibility with screen readers is present. Language of parts cannot be programmatically determined for the application interface.
3.2.3 Consistent Navigation (Level AA) EN 301 549: 9.3.2.3, 10.3.2.3, 11.3.2.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: Does not apply to the application, but the online help documentation supports consistent navigation. The application's own navigation structure is consistent across sessions.
3.2.4 Consistent Identification (Level AA) EN 301 549: 9.3.2.4, 10.3.2.4, 11.3.2.4, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Supports	Software: UI elements that have the same functionality are identified consistently throughout the Maxon App interface. Product icons, action buttons, and status indicators use consistent naming conventions.
3.3.3 Error Suggestion (Level AA) EN 301 549: 9.3.3.3, 10.3.3.3, 11.3.3.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Partially Supports	Software: Incorrect data entered for non-legacy products will display a helpful error message (e.g., password validation errors), but data for legacy products (serial keys) may not provide correction suggestions. Error handling for newer Maxon ID-based licensing is more robust than for legacy serial number entry.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) EN 301 549: 9.3.3.4, 10.3.3.4, 11.3.3.4, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Not Applicable	Maxon App does not involve legal, financial, or test submissions. License management operations allow review before confirmation.
3.3.8 Accessible Authentication (Minimum) (Level AA - WCAG 2.2 only)	Not Applicable	Maxon App authentication is handled by Maxon's licensing system (Maxon ID login) and does not impose cognitive function tests within the application itself.
4.1.3 Status Messages (Level AA - WCAG 2.1/2.2) EN 301 549: 9.4.1.3, 10.4.1.3, 11.4.1.3, 11.8.2, 12.1.2, 12.2.4 Section 508: 501, 504.2, 602.3	Partially Supports	Software: Maxon App provides status messages for operations such as license activation, product installation, and account sync. However, these status messages are not exposed via accessibility APIs and will not be announced by screen readers.

Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria are included for completeness. Most are Not Applicable or Not Evaluated for Maxon App as a desktop license management application.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA - WCAG 2.1/2.2)	Not Applicable	
1.4.6 Contrast (Enhanced) (Level AAA)	Does Not Support	Software: Links on the left side panel (dark gray) do not have a contrast level of 7:1 against the background color (black). Enhanced contrast ratios required for AAA are not met for all text elements.
1.4.7 Low or No Background Audio (Level AAA)	Not Applicable	
1.4.8 Visual Presentation (Level AAA)	Not Applicable	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Applicable	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Applicable	
2.2.3 No Timing (Level AAA)	Not Applicable	
2.2.4 Interruptions (Level AAA)	Not Applicable	
2.2.5 Re-authenticating (Level AAA)	Not Applicable	
2.2.6 Timeouts (Level AAA - WCAG 2.1/2.2)	Not Applicable	
2.3.2 Three Flashes (Level AAA)	Not Applicable	
2.3.3 Animation from Interactions (Level AAA - WCAG 2.1/2.2)	Not Applicable	
2.4.8 Location (Level AAA)	Not Applicable	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Applicable	
2.4.10 Section Headings (Level AAA)	Not Applicable	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA - WCAG 2.2 only)	Not Applicable	
2.4.13 Focus Appearance (Level AAA - WCAG 2.2 only)	Not Applicable	
2.5.5 Target Size (Level AAA - WCAG 2.1/2.2)	Not Applicable	
2.5.6 Concurrent Input Mechanisms (Level AAA - WCAG 2.1/2.2)	Not Applicable	
3.1.3 Unusual Words (Level AAA)	Not Applicable	

3.1.4 Abbreviations (Level AAA)	Not Applicable	
3.1.5 Reading Level (Level AAA)	Not Applicable	
3.1.6 Pronunciation (Level AAA)	Not Applicable	
3.2.5 Change on Request (Level AAA)	Not Applicable	
3.3.5 Help (Level AAA)	Not Applicable	
3.3.6 Error Prevention (All) (Level AAA)	Not Applicable	
3.3.9 Accessible Authentication (Enhanced) (Level AAA - WCAG 2.2 only)	Not Applicable	

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes: Criteria are evaluated based on Maxon App as a locally installed license management application.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Maxon App is a visual license management application. The ability to see the interface is required to use the software. There is no compatibility with screen readers or non-visual accessibility APIs.
302.2 With Limited Vision	Does Not Support	Maxon App supports licensing for visual software. The application does not expose an accessibility API and is not compatible with screen magnification software operating at the application level. Zoom does not increase text size within the application.
302.3 Without Perception of Color	Supports	Maxon App does not rely solely on color to convey information. License status, product availability, and UI elements use shape, position, and text labels in addition to color cues.
302.4 Without Hearing	Supports	Maxon App does not require the ability to hear. The application provides no audio content that is necessary for operation.
302.5 With Limited Hearing	Supports	Maxon App does not rely on audio output for any functional operation. All feedback is visual.
302.6 Without Speech	Supports	Maxon App does not require speech input for any functionality.
302.7 With Limited Manipulation	Partially Supports	All features can be accessed via mouse, but not keyboard. Mouse-based interactions are required for the primary license management functions. OS-level adaptive input

		devices that simulate mouse actions are supported.
302.8 With Limited Reach and Strength	Supports	Maxon App is a desktop software application. All functionality is accessible via standard mouse input that can be adapted for users with limited reach and strength using standard OS accessibility features.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	This application is used for licensing multiple products with multiple license types (subscriptions, perpetual, education, node-locked, floating) that increases cognitive complexity. The interface presents multiple license management options that may be challenging for users with significant cognitive limitations.

Chapter 4: Hardware

Notes: Maxon App is software only. All Chapter 4 hardware criteria are Not Applicable.

Criteria	Remarks
All Chapter 4 criteria (402-415)	Not Applicable — Maxon App is locally installed desktop software. All hardware criteria do not apply.

Chapter 5: Software

Notes: Maxon App is a locally installed desktop application evaluated against software criteria.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.x Section	See information in WCAG 2.x section above.
502.2.1 User Control of Accessibility Features	Does Not Support	Maxon App does not contain separate accessibility features that can be controlled by users. The application does not implement OS-level accessibility API integration.
502.2.2 No Disruption of Accessibility Features	Does Not Support	Maxon App does not contain separate accessibility features. OS-level accessibility features (zoom, high contrast, sticky keys) may function at the OS level but do not integrate with the application UI.
502.3.1 Object Information	Does Not Support	No accessibility API or compatibility with screen readers. UI object names and roles are not programmatically exposed.
502.3.2 Modification of Object Information	Does Not Support	No accessibility API or compatibility with screen readers. Object

		information cannot be modified via accessibility services.
502.3.3 Row, Column, and Headers	Does Not Support	No accessibility API or compatibility with screen readers. Table/grid structural information is not programmatically exposed.
502.3.4 Values	Does Not Support	No accessibility API or compatibility with screen readers. Control values are not exposed programmatically.
502.3.5 Modification of Values	Does Not Support	No accessibility API or compatibility with screen readers. Values cannot be modified via accessibility services.
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Does Not Support	No accessibility API or compatibility with screen readers. Text content is not exposed via programmatic accessibility interfaces.
502.3.9 Modification of Text	Does Not Support	No accessibility API or compatibility with screen readers. Text content cannot be modified via accessibility services.
502.3.10 List of Actions	Does Not Support	No accessibility API or compatibility with screen readers. Available actions on UI objects are not programmatically enumerable.
502.3.11 Actions on Objects	Does Not Support	No accessibility API or compatibility with screen readers. Actions cannot be executed via accessibility API.
502.3.12 Focus Cursor	Does Not Support	No accessibility API or compatibility with screen readers. Focus cursor position is not programmatically exposed.
502.3.13 Modification of Focus Cursor	Does Not Support	No accessibility API or compatibility with screen readers. Focus cursor cannot be programmatically moved or tracked.
502.3.14 Event Notification	Does Not Support	No accessibility API or compatibility with screen readers. UI state changes, dialog appearances, and other events are not exposed via accessibility notifications.
502.4 Platform Accessibility Features	Does Not Support	No keyboard navigation is supported. Platform-level keyboard accessibility features cannot be utilized within Maxon App.
503.2 User Preferences	Does Not Support	No preferences will affect the GUI. OS-level display and input preferences do not affect the Maxon App user interface rendering or behavior.
503.3 Alternative User Interfaces	Does Not Support	No alternative user interfaces or preferences affect the GUI. The

		application does not provide alternative interface modes or layouts.
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504.2 Content Creation or Editing	See WCAG 2.x Section	Maxon App is a license management tool, not a content authoring tool. See WCAG 2.x section above.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	Maxon App does not export PDF files.
504.3 Prompts	Not Applicable	Maxon App is not an authoring tool that generates accessibility prompts for web content.
504.4 Templates	Not Applicable	Maxon App does not provide content templates.

Chapter 6: Support Documentation and Services

Notes: All Maxon App documentation is provided in digital format only.

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Does Not Support	Maxon App accessibility and compatibility features are not documented within the application itself. The VPAT report at maxon.net/en/maxon-certification/conformance-certifications-vpat-maxon-app serves as the accessibility documentation.
602.3 Electronic Support Documentation	See WCAG 2.x Section	The online Maxon App user guide (help.maxon.net/mxa/en-us/) is the primary documentation source. See WCAG 2.x section for conformance details of the documentation.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The online user guide can be printed. All Maxon App documentation and support materials are provided in digital format with print capability.
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There are no special accessibility features documented within Maxon App support channels beyond this published VPAT documentation.
603.3 Accommodation of Communication Needs	Does Not Support	Support is available by email or ticket portal only; no call center or TTY services are provided. Maxon support services are delivered via online documentation and email-based tickets.

EN 301 549 Report

Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	Maxon App is a visual license management application. Usage without vision is not supported. The software requires visual perception of the interface to manage licenses and products.
4.2.2 Usage with limited vision	Does Not Support	While the OS zoom may function at the system level, Maxon App does not support screen magnification APIs or high-contrast modes at the application level. Zoom does not increase text size within the application.
4.2.3 Usage without perception of colour	Supports	Information is not conveyed by color alone. License status, product states, and UI elements use shape and text labels in addition to color.
4.2.4 Usage without hearing	Supports	Maxon App does not require hearing. No functionality depends on audio output.
4.2.5 Usage with limited hearing	Supports	Maxon App provides no audio content required for operation. All interaction is visual.
4.2.6 Usage with no or limited vocal capability	Supports	Maxon App does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Partially Supports	All features can be accessed via mouse, but not keyboard. Mouse-based interactions are required. Third-party adaptive input devices supported by the OS that simulate mouse actions will function with Maxon App.
4.2.8 Usage with limited reach	Supports	Maxon App is desktop software; standard OS-level adaptive input devices and configurations can be used.
4.2.9 Minimize photosensitive seizure triggers	Supports	Maxon App does not contain content that flashes at rates known to trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Does Not Support	The application is used for licensing multiple products with multiple license types that increases cognitive complexity. The interface may present challenges for users with significant cognitive or learning limitations due to the variety of license management options and product types.
4.2.11 Privacy	Supports	Maxon App does not require sharing private information beyond account credentials for license management.

		UI interactions are available without additional privacy implications.
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Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1.2.1 Closed functionality - AT at the perimeter	Not Applicable	Maxon App is open functionality software. Users can install and use assistive technologies alongside Maxon App.
5.1.2.2 Assistive technology	Not Applicable	Maxon App does not have closed functionality that would prevent use of assistive technology.
5.1.3.1 through 5.1.3.16 (Non-visual access criteria)	Not Applicable	Maxon App is open functionality software. Non-visual access closed-functionality criteria do not apply.
5.1.4 Functionality closed to text enlargement	Not Applicable	Text enlargement is not a closed functionality feature in Maxon App context.
5.1.5 Visual output for auditory information	Not Applicable	Maxon App does not output auditory information that requires visual alternatives.
5.1.6.2 Input focus	Does Not Support	Maxon App does not support input focus management via keyboard for the application interface.
5.1.7 Access without speech	Supports	Maxon App does not require speech input.
5.2 Activation of accessibility features	Partially Supports	OS-level accessibility features (sticky keys, zoom, high contrast) can be activated at the OS level, but do not integrate with the Maxon App interface.
5.3 Biometrics	Not Applicable	Maxon App does not use biometric identification.
5.4 Preservation of accessibility information during conversion	Not Applicable	Maxon App does not perform file format conversions involving accessibility metadata.
5.5.1 Means of operation	Not Applicable	Maxon App is software, not hardware. Operable parts criteria do not apply.
5.5.2 Operable parts discernibility	Not Applicable	Maxon App is software, not hardware.
5.6.1 Tactile or auditory status	Not Applicable	Maxon App is software. Physical locking/toggle control criteria do not apply.
5.6.2 Visual status	Supports	Toggle states and active selections in Maxon App are visually indicated through visual state changes and highlighting.
5.7 Key repeat	Supports	Maxon App works with OS key repeat settings for text entry fields.

5.8 Double-strike key acceptance	Supports	Maxon App uses OS key input handling for text fields which respects double-strike acceptance settings.
5.9 Simultaneous user actions	Supports	Maxon App does not require simultaneous actions beyond standard keyboard modifier keys combined with mouse clicks for text field operations.

Clause 6: ICT with Two-Way Voice Communication

Criteria	Conformance Level	Remarks and Explanations
All Clause 6 criteria (Two-Way Voice Communication)	Not Applicable	Maxon App does not include two-way voice communication functionality.

Clause 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
All Clause 7 criteria (ICT with Video Capabilities)	Not Applicable	Maxon App does not include video playback or captioning functionality within the application.

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
All Clause 8 criteria (Hardware)	Not Applicable	Maxon App is desktop software. Hardware criteria do not apply.

Clause 9: Web

See WCAG 2.x section above.

Clause 10: Non-Web Documents

Maxon App does not produce non-web documents for accessibility purposes. See WCAG 2.x section.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG 2.x Section	See information in WCAG 2.x section above.
11.5.2.4 Assistive technology interoperability	Does Not Support	Maxon App does not expose a standard accessibility API. Standard OS assistive technologies cannot interface with Maxon App UI content or controls.

11.5.2.5 Object information	Does Not Support	UI element names and labels are not programmatically available via accessibility APIs. No screen reader compatibility is present.
11.5.2.6 Row, column, and headers	Not Applicable	Maxon App does not use data tables requiring row/column header exposure.
11.5.2.7 Values	Does Not Support	Control values are not exposed programmatically via accessibility API.
11.5.2.8 Label relationships	Not Applicable	Maxon App does not use web-style form label/input relationships.
11.5.2.9 Parent-child relationships	Not Applicable	Maxon App does not use tree-view structures requiring parent-child relationship exposure.
11.5.2.10 Text	Does Not Support	Text content in Maxon App is not exposed via programmatic accessibility interfaces.
11.5.2.11 List of available actions	Does Not Support	Maxon App does not expose a programmatic list of actions via accessibility API.
11.5.2.12 Execution of available actions	Does Not Support	Actions cannot be executed via accessibility API.
11.5.2.13 Tracking of focus and selection attributes	Does Not Support	Focus and selection cannot be tracked programmatically via accessibility API.
11.5.2.14 Modification of focus and selection attributes	Does Not Support	Focus and selection cannot be modified programmatically via accessibility API.
11.5.2.15 Change notification	Does Not Support	Maxon App does not notify assistive technologies of state or content changes.
11.5.2.16 Modifications of states and properties	Does Not Support	States and properties cannot be modified via accessibility API.
11.5.2.17 Modifications of values and text	Does Not Support	Values and text cannot be modified via accessibility API in Maxon App.
11.6.1 User control of accessibility features	Does Not Support	Users cannot control accessibility features in Maxon App as none are implemented at the application level.
11.6.2 No disruption of accessibility features	Does Not Support	Maxon App does not integrate with OS-level accessibility features at the application level.
11.7 User preferences	Does Not Support	No user preferences will affect the Maxon App GUI. OS preferences for font rendering and display do not affect the application interface.
11.8.2 Accessible content creation	See WCAG 2.x Section	Maxon App is a license management tool, not a content creation tool. See WCAG 2.x section above.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Maxon App does not perform document format transformations.
11.8.4 Repair assistance	Not Applicable	Maxon App is not an authoring tool for web content.

11.8.5 Templates	Not Applicable	Maxon App does not create web content templates.
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Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Does Not Support	Maxon App accessibility features are not documented within the application. The VPAT report at maxon.net/en/maxon-certification/conformance-certifications-vpat-maxon-app documents the accessibility conformance status.
12.1.2 Accessible documentation	See WCAG 2.x Section	The online Maxon App user guide at help.maxon.net/mxa/en-us/ is the primary documentation source. See WCAG 2.x section for accessibility conformance of the documentation.
12.2.2 Information on accessibility and compatibility features	Does Not Support	Accessibility information is not proactively provided via support channels. This VPAT report serves as the published accessibility information at maxon.net/en/maxon-certification/conformance-certifications-vpat-maxon-app .
12.2.3 Effective communication	Does Not Support	Support is available by email or ticket portal only; no call center or alternative communication channels are provided.
12.2.4 Accessible documentation	See WCAG 2.x Section	See WCAG 2.x section for accessibility conformance of support documentation.

Clause 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
All Clause 13 criteria (Relay or Emergency Service Access)	Not Applicable	Maxon App does not provide relay or emergency services.

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